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EFFECTIVE COMMUNICATION BETWEEN GERMAN POLICE OFFICERS AND CITIZENS

The primary task of the police is to protect us from dangers and to fight crimes. That is why the police's motto in Germany is "The police, your friend and helper". The police in Germany has nothing to do with the intelligence agency or politics. When in an emergency, you can reach the police at any time by dialling the free helpline number 110.

What the police can and cannot do is specified in the German law. For example, to search an apartment, police officers need the permission of a judge - unless a person in the apartment is in great danger and needs rescue.

The police is responsible for the investigation of burglaries, traffic accidents and other offences. Besides, they provide children in primary schools with Traffic courses to prevent accidents and ward off dangers. The officers also ensure the security of sporting events and demonstrations and advice on safety and security. Investigating cases of domestic violence, stalking and crimes on the Internet are among other police tasks.

The criminal police, consisting of the 16 State Criminal Police Offices (LKA) and the Federal Criminal Police Office, is responsible for the national crime control. It occasionally also conducts investigations involving foreign elements, but only in the cases of larg scale and organised crime.

The protection of state institutions and personnel, the prosecution of criminal offenders, border protection and the fight against international terrorism are among the responsibilities of the Federal Police. The German police do not collaborate with the secret service. The Federal Intelligence Service is responsible for the intelligence issues in Germany. The police in Germany also does not intimidate or assault political dissidents. You can express your opinion freely as the freedom of expression is a specified basic right in the German Basic Law. [1; 1]

The organization of the district service of Germany is considered as a component of the general concept of maintenance law and order, which provides for comprehensive orientation of the police on interaction with the population.

In «Description of tasks for the precinct services of Germany» it is emphasized that the police, when performing professional tasks, relies on understanding and support citizens. Reliance on the population is a prerequisite effective police activity. In this regard, precinct service is given special importance.[2; 1] The police do everything to ensure that relations between them and citizens are positive.

Citizens should feel protected and safe with a police officer [2;c.3] in many police districts of Germany were held survey of the population regarding their expectations regarding precincts services.

The survey results showed that along with such expectations such as the visible presence of the police, proximity police station to places of residence, professional solving tasks, accessibility is also important communication, counseling within the scope of preventive work, benevolent attitude towards citizens, appropriate external appearance of a police officer [2; 5]

Список використаних джерел:

1. <https://handbookgermany.de/en/police>
2. Uchastkovaia sluzhba Hermanii [Precinct service in Germany]